GREG STATON

North Little Rock, AR | 501-413-9524 | greg@gregstaton.com | gregstaton.com

SOLUTIONS ARCHITECT | SENIOR NETWORK ENGINEER

Remote Support and Infrastructure Implementation

Seeking fully remote opportunities with minimal travel

PROFESSIONAL SUMMARY

Network and infrastructure professional with 20+ years designing, implementing, upgrading, and supporting enterprise and client environments. Hands-on Cisco Meraki MX/MS, Aruba, Fortinet, Cisco, IPsec VPNs, IPS/IDS, and OSPF/BGP integration with VeloCloud SD-WAN. Combines remote troubleshooting, infrastructure delivery, virtualization, Microsoft platforms, and PowerShell/API scripting with customer discovery and technical leadership. Led a six-member Solutions Architect team and supported approximately 20 bank branches.

TECHNICAL AND DELIVERY SKILLS

Networking: Aruba 3810M, IAP-315 and AirWave; Cisco Meraki MX appliances, MS switches and Dashboard; HP switches; LAN/WAN, TCP/IP, VLANs, OSPF, BGP, routing, switching, DNS, DHCP, wireless and VeloCloud SD-WAN.

Security: FortiGate, FortiManager, FortiAnalyzer Cloud; Cisco ASA/FirePOWER; multi-vendor site-to-site and remote-access IPsec VPNs, OpenVPN, IPS/IDS, firewall policies, NAT, content filtering, certificate/DPI troubleshooting, MFA; Zscaler ZIA, ZPA, Client Connector and SSO.

Infrastructure: Windows Server, Active Directory, Azure, Microsoft 365; VMware vSphere, vCenter and ESXi; Veeam, Backblaze, backup and recovery; VoIP; PowerShell, REST APIs, Meraki Dashboard API, VMware PowerCLI and AI-assisted scripting.

Service delivery: Client discovery, network design, bills of materials, budgeting, installation, testing, production rollout, tuning, upgrades, hardware replacement, cabling and rack improvements, documentation and vendor coordination.

PROFESSIONAL EXPERIENCE

Senior Network Administrator

First Arkansas Bank & Trust | Jacksonville, AR — Sep 2023 - May 2026

- Supported network, security, server, telecom, and application infrastructure across approximately 20 branches and hundreds of endpoints in a regulated banking environment.
- Administered FortiGate, FortiManager, and FortiAnalyzer Cloud, including firewall policies, content filtering, identity-based policies, certificate/DPI troubleshooting, and configuration backups; built an IPS/IDS implementation from the ground up.
- Supported Aruba wireless and switches; upgraded branch networking, SD-WAN, wireless bridges, hardware, and software, and improved wiring closets, secure racks, and cabling for existing sites and new construction.
- Reduced branch visits for ISP/carrier equipment reboots by approximately 90% through remote power controls, replacing drives of up to six hours with roughly 10-minute remote tasks.
- Investigated outages, routing/NAT issues, and wireless backup failures; coordinated carrier troubleshooting, hardware returns, and equipment replacement needs.
- Implemented Zscaler, personally configuring ZIA, ZPA, Client Connector, SSO, traffic forwarding, and security policies.
- Administered Active Directory, Azure/Microsoft 365, Windows Server, DNS, DHCP, and OpenVPN; supported VMware infrastructure and Veeam backup and recovery, including Backblaze offloads and backup remediation.
- Troubleshot Cisco Meraki infrastructure comprising 5 MX appliances, approximately 30 MS switches, and two wireless bridges supporting Main Branch and Card Services. Used PowerShell and Meraki APIs for switch-port visibility, inventory and lifecycle reporting; used PowerCLI for VMware diagnostics and AI assistance to develop and refine scripts.
- Coordinated branch cabling and network projects, contractor schedules, copper testing requirements, and remediation of damaged network drops; maintained support procedures and technical documentation.

PROFESSIONAL EXPERIENCE CONTINUED

Solutions Architect Team Lead / Senior Network Engineer

TeleComp, Inc. | Little Rock, AR — Jun 2012 - Jan 2023

- Delivered a technology-park network using Aruba 3810M switches, IAP-315 wireless, AirWave, and Cisco ASA 5525-X/FirePOWER. Owned design, product selection, bill of materials, budget, implementation, testing, production rollout, tuning, and subsequent moves, adds, and changes.
- Designed and implemented client infrastructure spanning routers, switches, wireless, servers, VoIP, Microsoft 365, cloud services, and endpoint security for businesses, healthcare organizations, schools, and automotive dealerships.
- Served as a senior escalation resource when other troubleshooting paths were exhausted, resolving complex network performance, cloud, identity, security, and communications issues.
- Conducted client discovery and onboarding, assessed existing infrastructure, gathered business and technical requirements, and translated findings into practical solution designs and implementation priorities.
- Led a six-member Solutions Architect team; assigned and monitored service-board work, coached engineers, and improved support processes and customer outcomes through regular team and individual meetings.
- Coordinated customers, vendors, sales, implementation, and support teams throughout solution delivery and post-deployment support; developed technical training presentations for sales staff.
- Wrote PowerShell scripts using HP switch APIs to retrieve port information, port population, and link speeds for network assessment and troubleshooting.

Network Manager

McGeorge Companies | Arkansas, Louisiana, Mississippi and Kentucky — Oct 2006 - Dec 2011

- Expanded the WAN to 22 branches and a data center with virtualized systems, supporting connectivity and infrastructure across multiple states.
- Designed vessel connectivity using 12 Cradlepoint connections across three cellular carriers, FatPipe aggregation, a Cisco ASA 5505 VPN connection, and onboard VoIP; integrated antennas and cabling into the installation.
- Oversaw technology deployment for three new 165-foot vessels, including equipment selection, purchasing, delivery, contractor coordination, and implementation; responded onsite to vessel outages at locks and stopping points.
- Developed connectivity solutions for difficult geographic locations and coordinated providers and local stakeholders; worked with the VoIP Administrator and contractors to connect all 22 locations during a phone-system overhaul.

CERTIFICATIONS AND PROFESSIONAL TRAINING

Veeam Certified Engineer (VMCE v12) | Aruba Certified Mobility Professional (ACMP), Certified Design Associate (ACDA), Certified ClearPass Associate (ACCA) | CompTIA Security+ | Microsoft MCSE, MCSA, MCP | Sophos Certified Consultant, Engineer & Architect | VeloCloud Design & Deploy Professional | Aerohive Certified Wireless Administrator | Extreme Networks Certified Specialist | Mitel MiVoice Professional Architect | SBC EdgeMarc Implementation & Support Professional

CURRENT PROFESSIONAL DEVELOPMENT

Veeam v13 update training completed
AWS Solutions Architect exam preparation, Tutorials Dojo (in progress)
Python training, Tutorials Dojo (in progress)

EDUCATION

Certificate in Computer Aided Drafting & Design

Arkansas State University | Beebe, AR